

World Phone

AppConfig Technical Capabilities

Introduction

The following document describes the technical capabilities and deployment of the native mobile app **World Phone** to iOS and Android devices based on the best practices documented by the AppConfig Community. Reference EMM vendor specific setup documentation available on the AppConfig Community site for details on how to configure each of these capabilities with the EMM vendor of your choice.

App Deployment

EMM solutions have the capability to deploy native applications that live on the public app stores to devices. Operating systems including iOS and Android provide EMM vendors native built-in APIs as part of the MDM “Mobile Device Management” protocols documented by the operating systems to make this possible. Using this capability, the **World Phone** app that is in the public app store can be installed automatically or via a self-service catalog with EMM platforms participating in AppConfig Community.

App Configuration

Deploying World Phone via an EMM solution requires a CORONA Account.

See norwoodsystems.com/enterprise for more information.

EMM vendors participating in AppConfig Community have the ability to auto-configure these settings. The end user no longer has to input these values themselves. Please reference the matrix below for more information.

Configuration Key	Description	Value	Type	iOS Support	Android for Work Support
CORONA Server	The CORONA Cloud server instance for your account	Obtained from your CORONA Cloud instance.	String	Yes	Yes
Company Key	Unique identifier for your organisation’s CORONA Cloud account	Obtained from your CORONA Cloud instance.	String	Yes	Yes
User Mobile Number	The mobile number of the user whose device is to be provisioned.		String	Yes	Yes